2017 AUA ISE & OKAT: Saturday, November 18, 2017

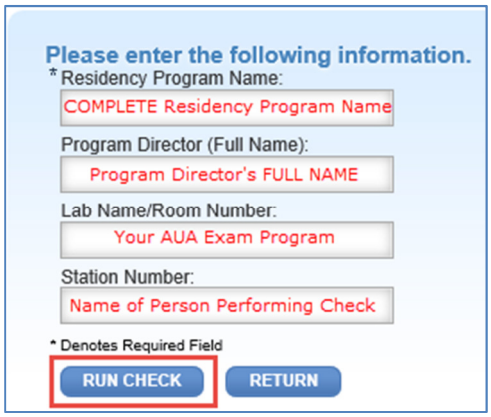
AUA Exam Prep (System Check & Browser Download)

ONE WEEK PRIOR TO EXAM DAY: Verify Readiness & Prep Testing Workstations

☐ Disable any pop-up blockers before starting

☐ **STEP 1:** On <u>every</u> testing workstation, go to the AUA Site Readiness site: https://auasetup.starttest.com

☐ **STEP 2: Click "Run System Check" button**



1. When System Check is complete, a summary report is displayed indicating if the check was successful or not. ***TIP: A pop-up blocker will cause an error – disable pop-up blockers for a successful system check!***
2. **If you need assistance or your check was not successful, contact Internet Testing Systems (ITS) Technical Support at 1-800-514-8494.**

☐ **STEP 3: Print** the summary from each computer as the check is performed and save for exam day.

Sample System Check Summary:

☐ **STEP 4:** Back on the Site Readiness homepage, **Click "Download Secure Browser" button**

☐ **STEP 5: Click "Download Secure Browser" button on the next screen**

☐ **STEP 6: Save Browser file to desktop** - once the browser is successfully downloaded and opens, the check and download is complete.

☐ **STEP 7: Please be sure to check with your IT department to see if the computers automatically clear downloaded data on a regular basis** (if yes, the browser download will have be done again for each computer on exam day prior to the exam start), **or if there are any specific security issues that may prevent the download and opening of the browser.**

If previously designated Proctors (or their email addresses) have changed

- **Please contact: exams@auanet.org**

TECHNICAL PROBLEMS CONTACT NUMBER:

- **For technical problems with the AUA ISE and OKAT during the test administration, please call Internet Testing Systems (ITS) Technical Support at 1-800-514-8494.**

For all other questions or issues regarding registration or administration, please contact AUA Exam Staff at exams@auanet.org.